



Disaster Restoration Company Celebrates 25 Years
November 18, 2003

Ephrata, PA – Compleat Restorations is proud to celebrate its 25th year in business in 2003. The full service insurance restoration company was founded in June 1978 by Cliff and Lucy Ellis. The Ellis' moved the business to Lititz, Pennsylvania in 1980. From there, the company quickly grew, moving to a second Lititz location, occupying 20,000 square feet. Now based in Ephrata, Compleat Restorations operates from a 31,000 square foot facility on Pointview Avenue and a branch office in York Township. The company serves customers throughout South Central Pennsylvania; and employs over 50 men and women.

This week, Compleat recognizes its family of dedicated employees and the contribution they have made to the company's 25 years of success.

Cliff Ellis is a graduate of Manheim Township High School and Millersville University. Lucy Ellis is a graduate of Cedar Crest High School, Millersville University and East Stroudsburg University. The couple chose to base their business in Lancaster County because they believed it was a great community in which to do business as well as a wonderful place to raise a family. The couple has two sons, both of whom work in the family business.

Compleat Restorations provides a unique service – cleaning and repairing homes and businesses that have been damaged by fire, water,

smoke, storms, collisions, mold and more. Compleat works closely with the insurance industry to step in at the earliest possible moment to stem the damage caused by such disasters.

“We are able to help our customers through very difficult times,” explains Ellis. “Whether they have suffered a fire or a burst pipe, the feeling of helplessness is the same. Our employees are compassionate and appreciate the difficult circumstances our customers are facing. I believe that is what has set us apart – our ability to address not only the actual damage that has occurred; but the customer’s concerns and fears as well.”

Compleat Restorations has enjoyed success through the past 25 years. Although the company's growth has been swift, the Ellis’ never let it affect their commitment to service. The company has the ability to restore losses of all sizes; as well as both commercial and residential claims.

The Compleat employees are highly trained, holding over 80 certifications from nationally recognized schools for fire, water and mold restoration, odor removal, electronics restorations, wood refinishing and other restoration specialties. Cliff Ellis also holds the National Institute of Disaster Restoration's *Certified Restorer* designation, (Cliff is #44) the badge of professional excellence for the restoration industry; and is a Certified Mold Remediation Supervisor. In addition, the company has been honored with industry awards through the years, including:

- Remodeler of the Month (National Assn. of Home Builders/Remodelers, December 1989)
- Special Merit Award for Design (Remodelers Council “Renaissance ‘90 Competition”)
- Named one of the “Big 50” contractors by Remodeling Magazine, 1990
- Builder of the Year, (Building Industry Association of Lancaster County, 1995)

As he built the business, Cliff Ellis has always made service to the industry a priority. He started the local Remodelers' Council and served as chairman (1985), was president of the Building Industry of Lancaster County (1993), and served 8 years as a director for the local Better Business Bureau board. Currently, Cliff is chairman of the board and a past president for Disaster Kleenup International (DKI), a network of restoration contractors across the United States and Canada. In fact, Cliff Ellis was one of the members instrumental in re-organizing DKI to become the successful network it is today. Cliff and Lucy Ellis are stockholders in the company.

In addition to the core restoration business, the company has four affiliate companies:

- **Solid/Flue Chimney Savers** – Chimney Relining
- **Fine Wood Solutions** – Wood & Furniture Restoration
- **Compleat Environmental Services** – Commercial Duct Cleaning and Mold Remediation
- **Electronic Restoration Specialists** – Electronic Restoration

Compleat Restorations is the complete resource for insurance restoration services. After 25 years, the company remains a leader in the restoration industry. For more information, please visit www.compleatrestorations.com or call 717-738-2121.

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